



Equity, Inclusion, and Affordability Committee

A Survey of Member Agency Programs Offered to Disadvantaged Communities as Defined in Water Code 79505.5

Item 6a

August 14, 2023

Metropolitan's Customers

- Metropolitan may “[p]rovide, sell, and deliver water at wholesale for municipal and domestic uses and purposes.” MWD Act, Sec. 130(c).
 - Metropolitan has 26 wholesale customers: its member agencies.
 - Retail customers are not Metropolitan's customers.

Metropolitan's Services

- Metropolitan may set rates for services that “shall be uniform for like classes of service throughout the district.” MWD Act, Sec. 134
 - Metropolitan has Full-Service Water (treated and untreated)
 - Has provided short-term wheeling service to MAs (at pre-set wheeling rate)
 - Other transactions at negotiated prices.

“Affordability” @ Metropolitan

- Context for “Affordability” @ Metropolitan:
 - Its 26 member agencies
 - Its costs as a whole for its services
 - A different service rate → different service

Community Programs

Member Agency Survey

Climate Adaptation Master Plan for Water

Community Programs

8. Disadvantaged Community (DAC), defined in Water Code 79505.5 (as a community with an annual median household income that is less than 80% of the statewide median household income), are typically more vulnerable to the effects of climate extremes. What percentage of DAC make up your service area?

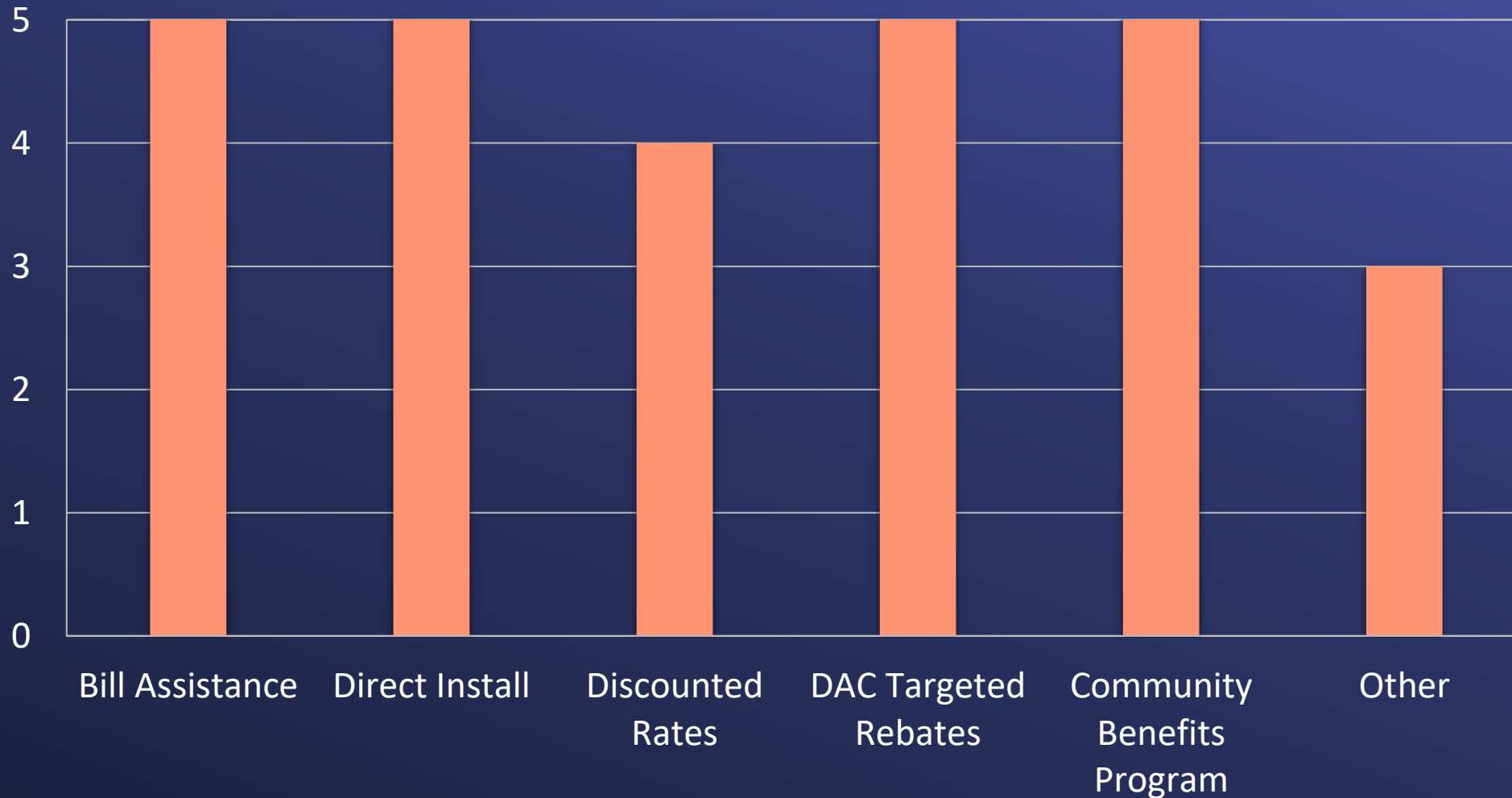
- 0 of customers
- 1-24% of customers
- 25-49% of customers
- 50-74% of customers
- 75-100% of customers

9a. Check all programs your agency offers to DAC communities.

- Bill assistance
- Direct install
- Discounted rates
- DAC targeted rebates
- Community benefits programs
- Other

9b. (optional) Please describe "other" programs for low-income qualified customers.

Agency Programs Offered to DACs



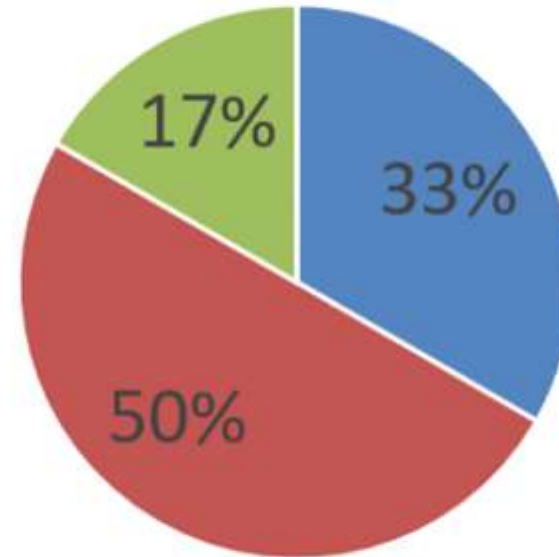
Note: 12 out of 17 respondents responded to this question

Community Programs

Questionnaire Responses:
Disadvantaged
Communities

What Percentage
of Member
Agencies Have
DAC Populations
in Each Range?

Percent of Agencies with DACs Within Each Range
(based on 12 agencies responding)



■ 1-24% of customers

■ 25-49% of customers

■ 50-74% of customers

■ 75-100% of customers

