# METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA CLASSIFICATION DESCRIPTION

Classificat	ion Title HUMAN RE	SOURCES SEC	CTION MA	NAGER	
Bargaining Class Code Physical C	e: <u>Z03D</u> <b>Grade</b> : <u>80</u> <b>EEOC</b> Ca		1	Overtime Exempt:	<u>Y</u>
Group:	up: Human Resources				
Reports to	: Human Resources Group Man	ager			

## **JOB SUMMARY**

Under administrative direction from the General Manager, Assistant General Manager/Chief Operating Officer, responsible for the coordination of projects within an overall work section. Coordination may include responsibilities such as administrative, operations, technical or financial duties.

**ESSENTIAL FUNCTIONS** -Essential and other important responsibilities and duties may include, but are not limited to, the following:

- 1. Responsible for the overall quality and management of a work section in a group.
- 2. Plan, organizes, staffs, oversees, controls, reviews, authorizes and coordinates the work of a section to ensure efficient and effective results.
- 3. Responsible for supervision of professional and support staff.
- 4. Responsible for work section budgeting, human resources' activities, customer relations, training and staffing plans.
- 5. Ensures compliance with local, state and federal laws, regulations and requirements.
- 6. Recommends and/or initiates actions involving discipline, promotion, transfer and motivation of employees.
- 7. Establish operating procedures for section and ensure procedures meet Metropolitan goals.
- 8. Recognize and solve potential problems and evaluate section effectiveness.

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- 9. Evaluates the performance of supervisors in their assigned areas against defined performance plans, approved budgets and Metropolitan goals.
- **10.** Performs other administrative functions as assigned.

## MINIMUM QUALIFICATIONS

Each Section Manager position will have specialized requirements for knowledge in the Functional areas within the group assigned to manage.

#### **Education and Experience**

• A bachelor's degree from an accredited college or university in business administration, engineering, public administration, or related field, or a field specifically related to the work group assigned and 14 years of increasingly responsible public sector, water industry, public utility or related experience, including 6 years management and supervision of professional and technical staff in a field related to the assignment;

#### OR

• A masters degree from an accredited college or university in a business administration, engineering, public administration, or related field, or a field specifically related to the work group assigned and 12 years of increasingly responsible public sector, water industry, public utility or related experience, including 6 years management and supervision of professional and technical staff in a field related to the assignment

#### **CERTIFICATES, LICENSES, AND REGISTRATIONS**

- Must possess a valid California Class C driver's license.
- Specified positions may require professional registration or certification related to the work assigned.

#### **Desirable Qualifications**

• For Employee Relations: Juris Doctor Graduate degree from an accredited law school

### KNOWLEDGE, SKILLS AND ABILITIES

### **Knowledge of:**

- Principles and practices of program development and administration.
- Operations, services, policies and procedures of Metropolitan.
- Principles, methods and techniques of effective leadership.
- Principles and practices of budget preparation and administration.
- Principles of supervision, training and performance evaluation.
- Pertinent Federal, State and local laws, codes and regulations.

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#### Metropolitan Water District of Southern California Human Resources Section Manager

#### **Skill and ability to:**

- Oversee and participate in the management of the assigned section.
- Oversee, direct and coordinate the work of lower level staff or staff assigned on a project basis.
- Work with internal and external customers to effectively accomplish the objectives of the section.
- Select, supervise, train and evaluate staff.
- Participate in the development and administration of section goals, objectives and procedures.
- Effectively administer budget, personnel and administrative issues in the section.
- Prepare clear and concise administrative and financial reports.
- Analyze problems, identify alternative solutions, and project consequences of proposed actions and implement recommendations in support of goals.
- Research, analyze and evaluate new service delivery methods and techniques.
- Interpret and apply Federal, State and local policies, laws and regulations.
- Communicate clearly and concisely, both orally and in writing.
- Establish and maintain effective working relationships.

### **PERFORMANCE CATEGORIES**

Performance expectations would typically be tailored to the job and incumbent. The general categories for this job could include but are not limited to:

- Workplace Health and Safety performance.
- Budget.
- Cost containment.
- Organizational effectiveness and efficiency.
- Emergency response.
- Compliance with applicable State and Federal regulatory agencies.
- Customer satisfaction.
- Mutually beneficial working relationships with external regulatory and government agencies.
- Employee development and maintenance of highly technical workforce skills.
- Quality Assurance.
- Research development and anticipation of emerging issues.
- Selection and retention of workforce to meet Metropolitan diversity objectives.
- Legislative/regulatory impact.

#### SUPERVISORY RESPONSIBILITY/ ACCOUNTABILITY

#### **Supervisory scope:**

• Large and diverse work group.

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